



EXECUTIVE BRIEF

2014 Field Monitoring and Evaluation Survey Business Permits and Licensing System

BACKGROUND

One of the Aquino Administration's core thrusts is a focus on good governance, transparency, and accountability as well as improved public services. Among the various transparency and governance initiatives is the Nationwide Streamlining of BPLS Project with the Department of Interior and Local Government (DILG) and the Department of Trade and Industry (DTI) as lead implementing agencies. As of February 2015, a total of 1,289 LGUs are reported to have completed streamlining their BPLS. There are 433 additional LGUs currently undergoing the streamlining process.

The study was commissioned by the National Competitiveness Council (NCC), through the Department of Trade and Industry (DTI) Regional and Provincial Offices and local partner academe, to monitor and assess the Nationwide Streamlining of Business Permits and Licensing System (BPLS) Program as implemented in (242) Local Government Units (LGUs) in sixteen (16) regions around the country.

This study was conducted in the purpose to assess and monitor the implementation of the Nationwide Streamlining Business Processing and Licensing System (BPLS) in (242) LGUs. The objectives are as follows:

1. Determine the profile of the businessmen in selected LGUs nationwide who have applied for a new business permits or renewed business permits in 2014;
2. Determine the following aspects in relation to the application for new and renewal of a business permit:
 - 2.1. Actual Time spent in Processing the Application;
 - 2.2. Number of Steps/Procedures in Processing of the Application;
 - 2.3. Number of Signatories required in Processing the Application;
 - 2.4. Number of Forms required to fill up in Processing the Application;
 - 2.5. Evaluation of the Performance of the LGUs

These LGUs were those that have professed strict adherence to the guidelines in streamlining the BPLS. The interviews were conducted in the months of June to December 2014. Furthermore, respondents were selected by random sampling, ten (10) for both new and renewal of business applications. Below is the list of (242) LGUs covered as follows:



REGION	PROVINCE	CITY/ MUNICIPALITY	TARGET AREAS	STATUS
NCR	Metro Manila	Taguig	NON-TARGET	Validated-2014
NCR	Metro Manila	Navotas	NON-TARGET	Validated-2014
NCR	Metro Manila	Pasay	NON-TARGET	Validated-2014
NCR	Metro Manila	Malabon	NON-TARGET	Validated-2014
NCR	Metro Manila	San Juan	NON-TARGET	Validated-2014
CAR	Benguet	Buguias	NON-TARGET	Validated-2014
CAR	Benguet	Kabayan	NON-TARGET	Validated-2014
CAR	Benguet	Bokod	NON-TARGET	Validated-2014
CAR	Ifugao	Banaue	NON-TARGET	Validated-2014
CAR	Ifugao	Hungduan	NON-TARGET	Validated-2014
CAR	Ifugao	Hingyon	NON-TARGET	Validated-2014
CAR	Ifugao	Lamut	NON-TARGET	Validated-2014
CAR	Ifugao	Aguinaldo	NON-TARGET	Validated-2014
CAR	Ifugao	Asipulo	NON-TARGET	Validated-2014
CAR	Ifugao	Kiangan	NON-TARGET	Validated-2014
CAR	Ifugao	Mayoyao	NON-TARGET	Validated-2014
CAR	Apayao	Kabugao	NON-TARGET	Validated-2014
CAR	Apayao	Calanasan	NON-TARGET	Validated-2014
CAR	Apayao	Conner	NON-TARGET	Validated-2014
CAR	Apayao	Flora	NON-TARGET	Validated-2014
CAR	Apayao	Luna	NON-TARGET	Validated-2014
CAR	Kalinga	Balbalan	NON-TARGET	Validated-2014
CAR	Kalinga	Tinglayan	NON-TARGET	Validated-2014
CAR	Kalinga	Lubuangan	NON-TARGET	Validated-2014
CAR	Mt. Province	Natonin	NON-TARGET	Validated-2014
CAR	Mt. Province	Paracelis	NON-TARGET	Validated-2014
CAR	Mt. Province	Sagada	NON-TARGET	Validated-2014
CAR	Mt. Province	Bauko	NON-TARGET	Validated-2014
CAR	Mt. Province	Sabangan	NON-TARGET	Validated-2014
CAR	Mt. Province	Sadanga	NON-TARGET	Validated-2014
CAR	Mt. Province	Tadjan	NON-TARGET	Validated-2014
CAR	Mt. Province	Barlig	NON-TARGET	Validated-2014
I	Ilocos Norte	Bangui	NON-TARGET	Validated-2014
I	Ilocos Norte	Batac City	NON-TARGET	Validated-2014
I	Ilocos Sur	Navarcan	NON-TARGET	Validated-2014
I	Ilocos Sur	Sta. Cruz	NON-TARGET	Validated-2014
I	Ilocos Sur	Cabugao	NON-TARGET	Validated-2014
I	La Union	Bauang	2010	Validated-2014
I	La Union	Aringay	NON-TARGET	Validated-2014
I	La Union	Naguilian	NON-TARGET	Validated-2014
I	Pangasinan	Bolinao	NON-TARGET	Validated-2014
I	Pangasinan	Calasiao	NON-TARGET	Validated-2014
I	Pangasinan	Mangaldan	NON-TARGET	Validated-2014
I	Pangasinan	Villasis	NON-TARGET	Validated-2014
II	Cagayan Valley	Gattaran	NON-TARGET	Validated-2014
II	Cagayan Valley	Peneblanca	NON-TARGET	Validated-2014
II	Cagayan Valley	Abulog	NON-TARGET	Validated-2014



II	Cagayan Valley	Camalaniugan	NON-TARGET	Validated-2014
II	Cagayan Valley	Enrile	NON-TARGET	Validated-2014
II	Isabela	San Mateo	2014	Validated-2014
II	Isabela	Jones	NON-TARGET	Validated-2014
II	Isabela	Tumauni	NON-TARGET	Validated-2014
II	Isabela	Alicia	NON-TARGET	Validated-2014
II	Isabela	Cabatuan	NON-TARGET	Validated-2014
II	Isabela	Ramon	NON-TARGET	Validated-2014
II	Nueva Viscaya	Aritao	NON-TARGET	Validated-2014
II	Nueva Viscaya	Bagabag	NON-TARGET	Validated-2014
II	Nueva Viscaya	Solano	NON-TARGET	Validated-2014
II	Quirino	Diffun	NON-TARGET	Validated-2014
III	Bataan	Balanga City	2010	Validated-2013/2014
III	Bataan	Dinalupihan	2011	Validated-2013/2014
III	Tarlac	Tarlac City	2010	Validated-2013/2014
III	Tarlac	Capas	2011	Validated-2013/2014
III	Pampanga	Angeles City	2010	Validated-2013/2014
III	Pampanga	San Fernando City	2010	Validated-2013/2014
III	Pampanga	Mabalacat	2010	Validated-2013/2014
III	Bulacan	Marilao	2010	Validated-2013/2014
III	Bulacan	Sta. Maria	2011	Validated-2013/2014
III	Nueva Ecija	Talavera	2010	Validated-2013/2014
III	Nueva Ecija	Bongabon	2012	Validated-2013/2014
III	Aurora	Baler	2010	Validated-2014
IV-A	Cavite	Dasmarinas City	2010	Validated-2013/2014
IV-A	Cavite	Carmona	2011	Validated-2013/2014
IV-A	Cavite	Tagaytay City	2012	Validated-2014
IV-A	Laguna	Sta. Rosa City	2010	Validated-2013/2014
IV-A	Laguna	Pagsanjan	2011	Validated-2013/2014
IV-A	Laguna	Sta. Maria	2014	Validated-2014
IV-A	Batangas	Batangas City	2010	Validated-2013/2014
IV-A	Batangas	Lemery	2011	Validated-2014
IV-A	Batangas	Talisay	2013	Validated-2014
IV-A	Rizal	Cainta	2010	Validated-2013/2014
IV-A	Rizal	San Mateo	2011	Validated-2014
IV-A	Rizal	Tanay	2012	Validated-2013/2014
IV-A	Quezon	Tayabas City	2010	Validated-2014
IV-A	Quezon	Sariaya	2010	Validated-2014
IV-A	Quezon	Candelaria	2010	Validated-2014
IV-B	Palawan	P.Prinsesa City	2010	Validated-2013/2014
IV-B	Palawan	Aborlan	NON-TARGET	Validated-2013/2014
IV-B	Palawan	Bataraza	NON-TARGET	Validated-2013/2014
IV-B	Palawan	Brooke's Point	NON-TARGET	Validated-2013/2014
IV-B	Palawan	Taytay	NON-TARGET	Validated-2013/2014
IV-B	Palawan	Roxas	NON-TARGET	Validated-2013/2014
IV-B	Palawan	Narra	NON-TARGET	Validated-2013/2014
IV-B	Palawan	Quezon	NON-TARGET	Validated-2013/2014
IV-B	Palawan	Sofronio Espanola	NON-TARGET	Validated-2014
IV-B	Palawan	El Nido	NON-TARGET	Validated-2013/2014



IV-B	Occidental Mindoro	San Jose	2010	Validated-2014
IV-B	Occidental Mindoro	Sta. Cruz	2011	Validated-2014
IV-B	Occidental Mindoro	Abra de Ilog	2011	Validated-2014
IV-B	Occidental Mindoro	Sablayan	2011	Validated-2014
IV-B	Occidental Mindoro	Calintaan	2012	Validated-2014
IV-B	Occidental Mindoro	Rizal	2012	Validated-2014
IV-B	Oriental Mindoro	Calapan City	2010	Validated-2014
IV-B	Oriental Mindoro	Puerto Galera	NON-TARGET	Validated-2014
IV-B	Oriental Mindoro	Naujan	NON-TARGET	Validated-2014
IV-B	Oriental Mindoro	Victoria	NON-TARGET	Validated-2014
IV-B	Oriental Mindoro	Bansud	NON-TARGET	Validated-2014
IV-B	Oriental Mindoro	Pinamalayan	NON-TARGET	Validated-2014
IV-B	Oriental Mindoro	Bongabong	NON-TARGET	Validated-2014
IV-B	Marinduque	Boac	2010	Validated-2014
IV-B	Marinduque	Gasan	NON-TARGET	Validated-2014
IV-B	Marinduque	Mogpog	NON-TARGET	Validated-2014
IV-B	Marinduque	Sta. Cruz	NON-TARGET	Validated-2014
IV-B	Romblon	Looc	2014	Validated-2014
IV-B	Romblon	Cajidiocan	NON-TARGET	Validated-2014
IV-B	Romblon	Calatrava	NON-TARGET	Validated-2014
IV-B	Romblon	San Andres	NON-TARGET	Validated-2014
IV-B	Romblon	San Agustin	NON-TARGET	Validated-2014
IV-B	Romblon	San Fernando	NON-TARGET	Validated-2014
IV-B	Romblon	Odiongan	NON-TARGET	Validated-2014
IV-B	Romblon	Romblon	NON-TARGET	Validated-2014
V	Camarines Sur	Nabua	NON-TARGET	Validated-2014
V	Camarines Sur	Buhi	NON-TARGET	Validated-2014
V	Camarines Norte	Basud	NON-TARGET	Validated-2014
V	Camarines Norte	Mercedes	NON-TARGET	Validated-2014
V	Albay	Bacacay	NON-TARGET	Validated-2014
V	Albay	Sto. Domingo	NON-TARGET	Validated-2014
V	Catanduanes	Viga	NON-TARGET	Validated-2014
V	Catanduanes	San Miguel	NON-TARGET	Validated-2014
V	Sorsogon	Sorsogon City	2010	Validated-2014
V	Sorsogon	Pilar	NON-TARGET	Validated-2014
V	Masbate	Palanas	NON-TARGET	Validated-2014
V	Masbate	Dimasalang	NON-TARGET	Validated-2014
VI	Aklan	Kalibo	2010	Validated-2013/2014
VI	Aklan	Ibajay	NON-TARGET	Validated-2014
VI	Antique	Anini-y	NON-TARGET	Validated-2014
VI	Antique	Sibalom	NON-TARGET	Validated-2014
VI	Iloilo	Passi City	NON-TARGET	Validated-2014
VI	Iloilo	Guimbal	NON-TARGET	Validated-2014
VI	Iloilo	Sta. Barbara	NON-TARGET	Validated-2014
VI	Iloilo	Calinog	NON-TARGET	Validated-2014
VI	Negros Occidental	Bacolod City	2010	Validated-2014
VI	Negros Occidental	Silay City	2012	Validated-2013/2014
VI	Negros Occidental	Bago	2014	Validated-2013/2014
VI	Negros Occidental	La Carlota City	NON-TARGET	Validated-2014



VI	Capiz	Roxas City	2010	Validated-2014
VI	Capiz	Tapaz	NON-TARGET	Validated-2014
VI	Guimaras	Buenavista	2010	Validated-2014
VII	Bohol	Tagbilaran City	2010	Validated-2014
VII	Bohol	Pilar	2011	Validated-2014
VII	Bohol	Carmen	2011	Validated-2014
VII	Bohol	Ubay	NON-TARGET	Validated-2014
VII	Bohol	Tubigon	NON-TARGET	Validated-2014
VII	Bohol	Talibon	NON-TARGET	Validated-2014
VII	Cebu	Toledo City	2010	Validated-2014
VII	Cebu	Cebu City	2010	Validated-2014
VII	Cebu	Bogo City	2011	Validated-2014
VII	Cebu	Balamban	NON-TARGET	Validated-2014
VII	Cebu	Daanbantayan	NON-TARGET	Validated-2014
VII	Negros Oriental	Tanjay City	2010	Validated-2014
VII	Negros Oriental	Bais City	2011	Validated-2014
VII	Siquijor	San Juan	NON-TARGET	Validated-2014
VII	Siquijor	Larena	NON-TARGET	Validated-2014
VIII	Biliran	Almeria	NON-TARGET	Validated-2014
VIII	Eastern Samar	Guiuan	NON-TARGET	Validated-2014
VIII	Eastern Samar	Maydolong	NON-TARGET	Validated-2014
VIII	Eastern Samar	Dolores	NON-TARGET	Validated-2014
VIII	Nothern Samar	Mondragon	2012	Validated-2014
VIII	Nothern Samar	Pambujan	2012	Validated-2014
VIII	Nothern Samar	San Roque	2012	Validated-2014
VIII	Leyte	Tanauan	2014	Validated-2014
VIII	Leyte	Abuyog	NON-TARGET	Validated-2014
VIII	Leyte	Hilongos	NON-TARGET	Validated-2014
VIII	Leyte	Palompon	NON-TARGET	Validated-2014
VIII	Samar	Parans	NON-TARGET	Validated-2014
VIII	Samar	San Sebastian	NON-TARGET	Validated-2014
VIII	Southern Leyte	Libagon	NON-TARGET	Validated-2014
VIII	Southern Leyte	Liloan	NON-TARGET	Validated-2014
IX	Zamboanga del Sur	Bayog	NON-TARGET	Validated-2014
IX	Zamboanga del Sur	Dumalinao	NON-TARGET	Validated-2014
IX	Zamboanga del Sur	Mahayag	NON-TARGET	Validated-2014
IX	Zamboanga del Sur	Dumingag	NON-TARGET	Validated-2014
IX	Zamboanga del Norte	Katipunan	2011	Validated-2014
IX	Zamboanga del Norte	Roxas	2011	Validated-2014
IX	Zamboanga del Norte	J. Dalman	NON-TARGET	Validated-2014
IX	Zamboanga del Norte	Liloy	NON-TARGET	Validated-2014
IX	Zamboanga del Norte	Pinan	NON-TARGET	Validated-2014
IX	Zamboanga del Norte	S. Osmena	NON-TARGET	Validated-2014
IX	Zamboanga del Norte	Tampilisan	NON-TARGET	Validated-2014
IX	Zamboaga Sibugay	Kabasalan	NON-TARGET	Validated-2014
IX	Zamboaga Sibugay	Naga City	NON-TARGET	Validated-2014
IX	Zamboaga Sibugay	Payao	NON-TARGET	Validated-2014
IX	Zamboaga Sibugay	Tungawan	NON-TARGET	Validated-2014
X	Bukidnon	Kailangan	NON-TARGET	Validated-2014



X	Bukidnon	Baungon	NON-TARGET	Validated-2014
X	Bukidnon	Pangatukan	NON-TARGET	Validated-2014
X	Bukidnon	Libona	NON-TARGET	Validated-2014
X	Camiguin	Catarman	NON-TARGET	Validated-2014
X	Lanao del Norte	Kapatagan	NON-TARGET	Validated-2014
X	Lanao del Norte	Kolambugan	NON-TARGET	Validated-2014
X	Lanao del Norte	Linamon	NON-TARGET	Validated-2014
X	Misamis Occidental	Oroquieta City	2011	Validated-2014
X	Misamis Occidental	Aloran	NON-TARGET	Validated-2014
X	Misamis Occidental	Plaridel	NON-TARGET	Validated-2014
X	Misamis Oriental	Gingog City	2014	Validated-2013/2014
X	Misamis Oriental	Claveria	NON-TARGET	Validated-2014
X	Misamis Oriental	Balingasag	NON-TARGET	Validated-2014
XI	Davao del Sur	Bansalan	NON-TARGET	Validated-2014
XI	Davao del Sur	Sta. Cruz	NON-TARGET	Validated-2014
XI	Davao del Norte	IGACOS	NON-TARGET	Validated-2013/2014
XI	Davao del Norte	Asuncion	NON-TARGET	Validated-2014
XI	Davao del Norte	Carmen	NON-TARGET	Validated-2014
XI	Davao del Norte	Kapalong	NON-TARGET	Validated-2014
XI	Davao del Norte	Sto. Tomas	NON-TARGET	Validated-2014
XI	Davao Oriental	Banaybanay	2012	Validated-2014
XI	Davao Oriental	Lupon	2012	Validated-2014
XI	Compostela Valley	Compostela	2011	Validated-2014
XI	Compostela Valley	Marco	NON-TARGET	Validated-2014
XII	North Cotabato	Kabakan	2012	Validated-2014
XII	North Cotabato	Matalam	2012	Validated-2014
XII	North Cotabato	M'lang	2012	Validated-2014
XII	North Cotabato	Makilala	2012	Validated-2014
XII	South Cotabato	Tampakan	NON-TARGET	Validated-2014
XII	South Cotabato	Surallah	NON-TARGET	Validated-2014
XII	South Cotabato	T'boli	NON-TARGET	Validated-2014
XII	South Cotabato	Tupi	NON-TARGET	Validated-2014
XII	Sarangani	Malungon	NON-TARGET	Validated-2014
XII	Sultan Kudarat	Bagumbayan	NON-TARGET	Validated-2014
XII	Sultan Kudarat	Esperanza	NON-TARGET	Validated-2014
XII	Sultan Kudarat	Pres. Quirino	NON-TARGET	Validated-2014
XIII	Surigao del Norte	Mainit	NON-TARGET	Validated-2014
XIII	Surigao del Norte	Tubod	NON-TARGET	Validated-2014
XIII	Surigao del Norte	Placer	NON-TARGET	Validated-2014
XIII	Agusan del Norte	Kitcharao	NON-TARGET	Validated-2014
XIII	Agusan del Norte	Santiago	NON-TARGET	Validated-2014
XIII	Agusan del Norte	R.T. Romualdez	NON-TARGET	Validated-2014
XIII	Surigao del Sur	Marihatag	NON-TARGET	Validated-2014
XIII	Surigao del Sur	San Agustin	NON-TARGET	Validated-2014
XIII	Agusan del Sur	Prosperidad	NON-TARGET	Validated-2014
XIII	Agusan del Sur	Trento	NON-TARGET	Validated-2014
XIII	Agusan del Sur	Rosario	NON-TARGET	Validated-2014
XIII	Dinagat Island	San Jose	NON-TARGET	Validated-2014



**Non-Target Areas refers to the LGUs that have been given Technical Assistance (TA) for Streamlining but not included in the GIC Priority Areas set by DILG and DTI in 2010-2014.*

***For 2014 run, some cities and municipalities in Region III undergo re-validation process in compliance to the monitoring status report.*

SURVEY METHODOLOGY

The BPLS Field and Monitoring Survey was annually conducted in the period of June to December. Through the Regional and Provincial Offices of DTI, a third surveyor/local academe was commissioned in the survey. All related activities such as interviews and site visits were done for the purposes of assessment and monitoring of business permitting process for both new and renewal application. In addition, this survey report will only give generalizations to the experience and satisfaction of survey respondents in the regions.

The target areas were based on the quarterly report of streamlined LGUs submitted and reported by the DILG-LGA. Likewise, sample design was adapted based on simple random sampling – each survey respondent was chosen randomly and entirely by chance.

REGION	PARTNER ACADEME
National Capital Region (NCR)	UP Institute for Small Scale Industries
Cordillera Administrative Region (CAR)	*Enumerators
Ilocos Region (I)	Don Mariano Marcos Memorial State University
Cagayan Valley Region (II)	*Enumerators
Central Luzon (III)	Aurora State College of Technology (ASCOT), Bataan Peninsula State University (BPSU), Bulacan State University (BulSU), Central Luzon State University (CLSU), Angeles University Foundation (AUF), and Tarlac State University (TSU)
CALABARZON (IV-A)	Batangas State University
MIMAROPA (IV-B)	*Enumerators
Bicol Region (V)	Bicol University
Western Visayas (VI)	Central Philippine University
Central Visayas (VII)	School of Business and Economics, University of San Carlos
Eastern Visayas (VIII)	Colegio de Sta. Lourdes of Leyte Foundation, Inc.
Zamboanga Peninzula (IX)	Ateneo de Zamboanga University
Northern Davao (X)	*Enumerators
Davao Region (XI)	University of Mindanao
SOCCSKSARGEN (XII)	Notre Dame of Marbel University
Caraga (XIII)	Father Saturnino Urios University