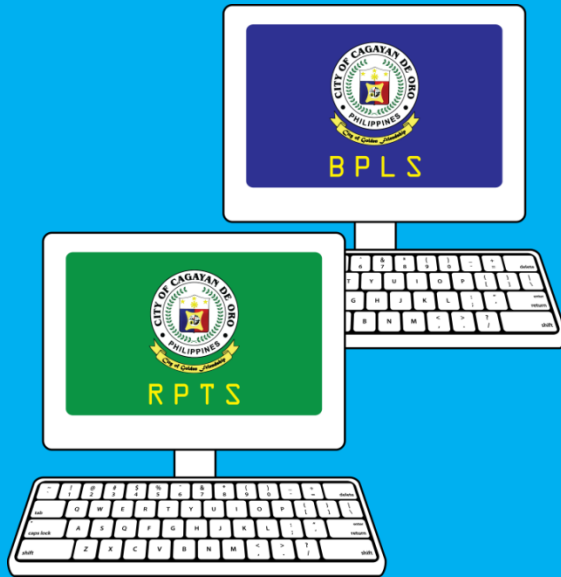


Best Practices on BPLS Automation in Cagayan de Oro City



**Pinnacle Hotel Suites
Davao City
October 24, 2014**

BACKGROUND



- **1995**

Cagayan de Oro's computerized BPLS and RPTS developed in-house by organic personnel in 1995

- **2010**

CDO BOSS launched

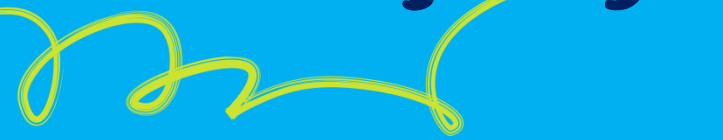


BACKGROUND

- **2011**

- BPLS Streamlining (assisted by USAID Invest Project)**

- **e-Signature**

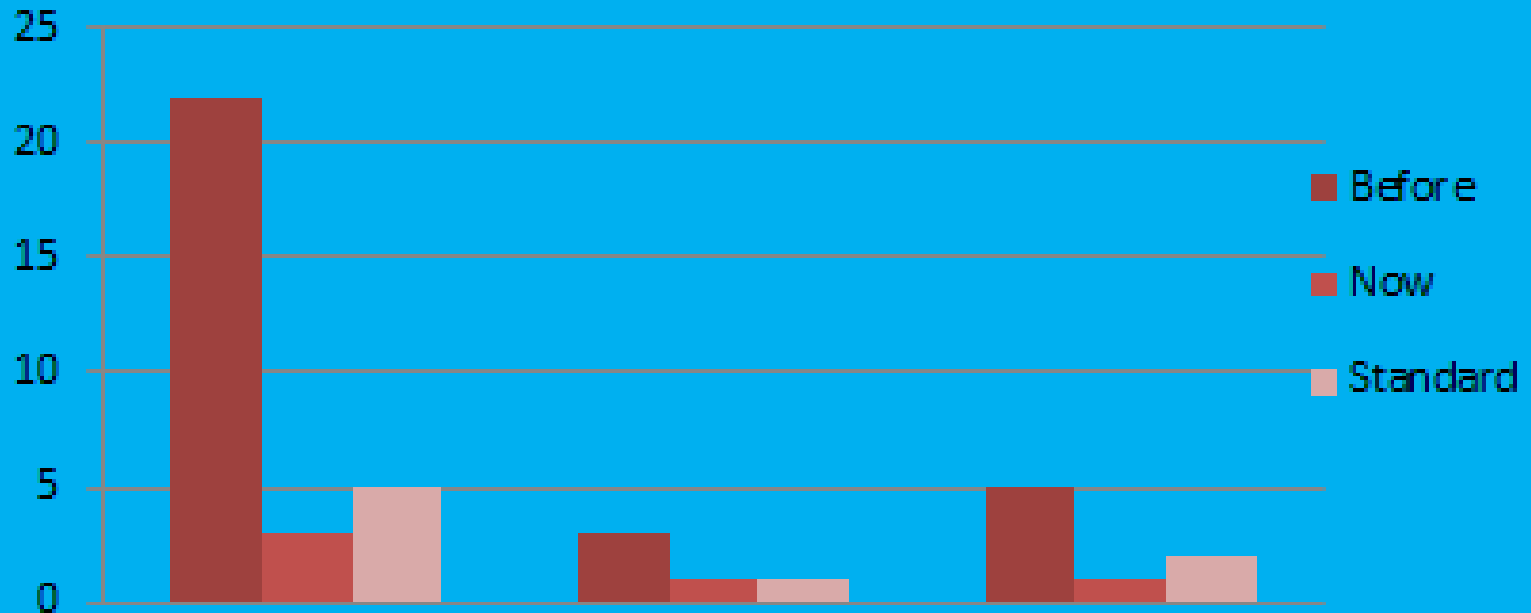


- **One-step payment of business taxes and fees**

- **No repeat filing of application at renewal**

WHAT THE STAT SAYS . . .

Business Process



	STEPS	FORMS	SIGNATORIES
BEFORE	17	3	5
NOW	3	1	1
STANDARD	5	1	2

WHAT THE STAT SAYS . . .

New Business Registration

	DAYS	
2010	19	
2013	0.070	100.8
2014	0.036	51.84
STANDARD	5	

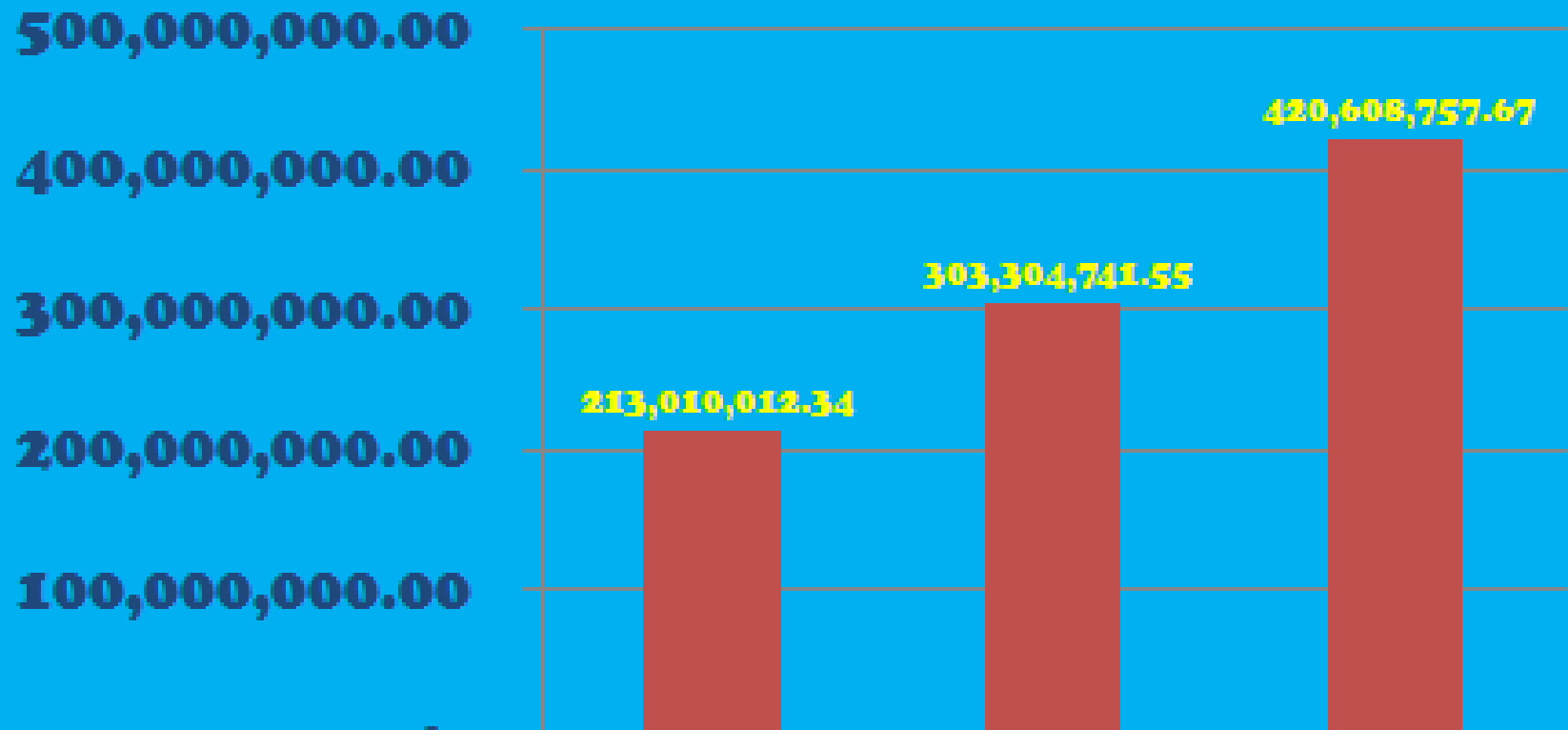
Business Permit Renewal

	DAYS	
2010	19	
2013	0.0326	46.94
2014	0.022	31.68
STANDARD	5	

WHAT THE STAT SAYS . . .

Revenues Generated

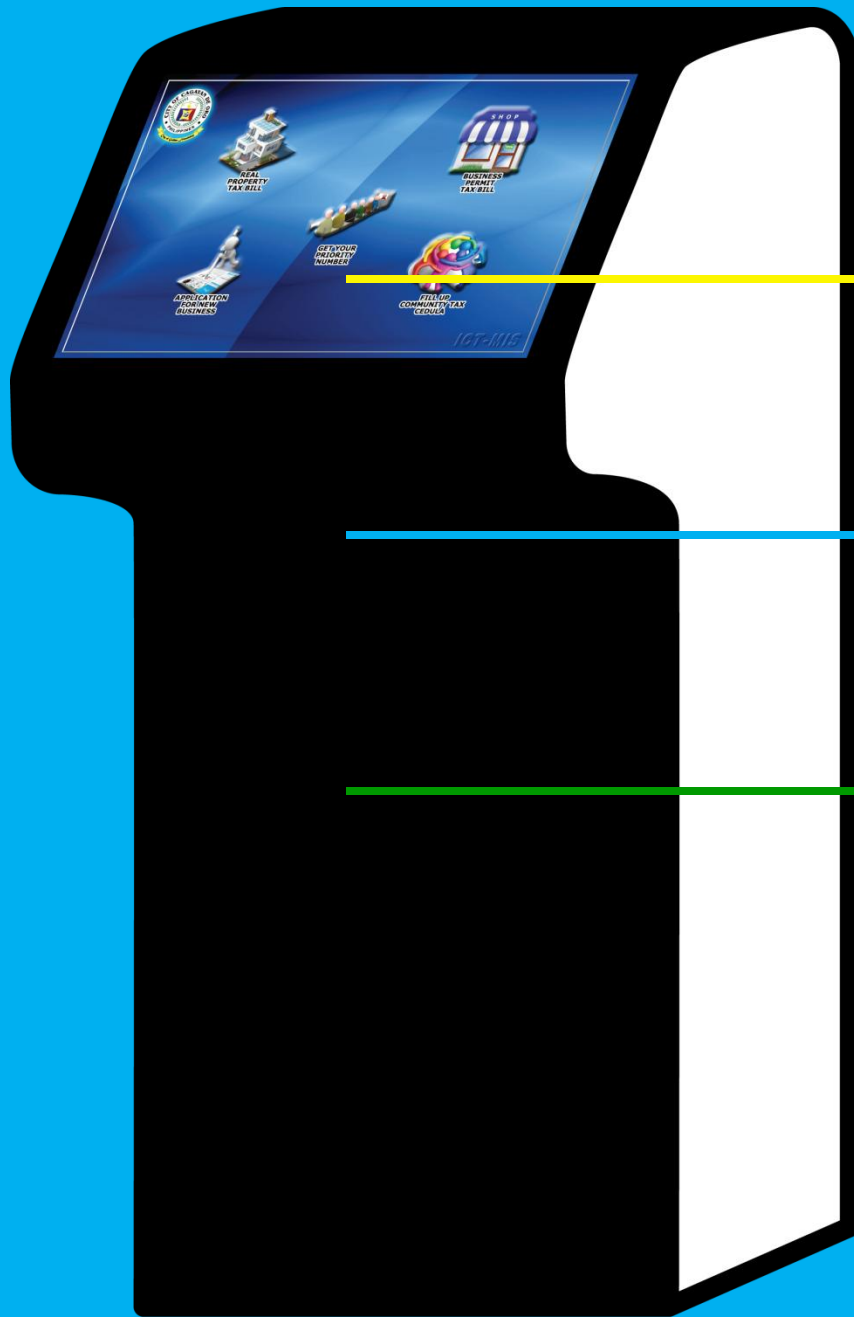
January to March



	2009	2013	2014
REVENUE	213,010,012.34	303,304,741.55	420,608,757.67

INTRODUCING!





- **Touchscreen activated**

- **Developed and built in-house**

- **Linked with Cagayan de Oro's BPLS, RPTS, Traffic Citation and Others**

Kiosk Interface



**REAL
PROPERTY
TAX BILL**



**BUSINESS
PERMIT
TAX BILL**



**GET YOUR
PRIORITY
NUMBER**



**CITATION
TICKET
BILL**



**CEDULA & PTR
APPLICATION**

ICT-MIS

Kiosk Interface



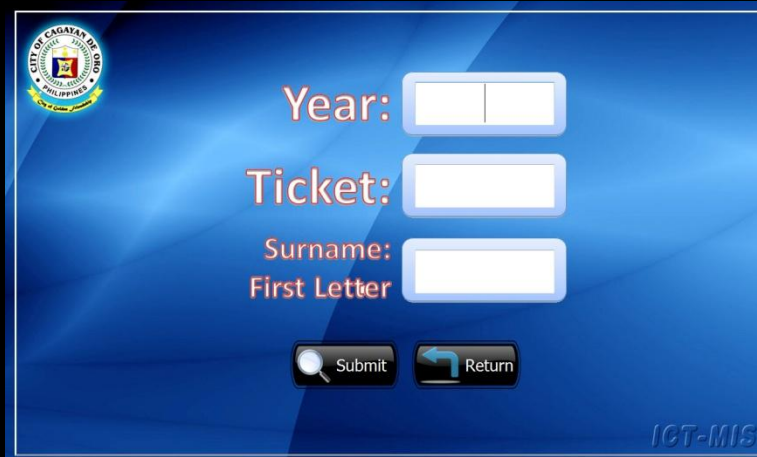
The interface features the City of Cagayan de Oro logo in the top left corner. It contains four main buttons: 'Realty Billing' (with a folder icon), 'Business Billing' (with a document icon), 'Realty Payment' (with a stack of coins icon), and 'Business Payment' (with a storefront icon). Below these is a 'Return' button with a left-pointing arrow. The text 'ICT-MIS' is visible in the bottom right corner.

For Queuing



The interface features the City of Cagayan de Oro logo in the top left corner. It contains a registration form with the following fields: 'Name: *' (LASTNAME, FIRSTNAME MI.), 'Address: *' (COMPLETE ADDRESS IN CAGAYAN DE ORO CITY), 'T.I.N.: *' (TAX IDENTIFICATION NO. FROM BIR), 'Citizenship: *' (FILIPINO), 'I.C.R. No.: *' (IF AN ALIEN), 'Birth Place: *' (MUN./CITY/COUNTRY OF YOUR BIRTH), 'Birth Date: *' (month, day, year), 'Height: *' (YOUR HEIGHT), 'Weight: *' (YOUR WEIGHT), 'Profession: *' (OCCUPATION/PROFESSION), 'Gender: *', 'Civil Status: *', and 'Annual Income: *' (GROSS RECEIPT OR EARNINGS). There are 'Submit' and 'Return' buttons at the bottom. The text 'ICT-MIS' is visible in the bottom right corner.

For Cedula & PTR



The interface features the City of Cagayan de Oro logo in the top left corner. It contains three input fields: 'Year: *' (two-digit), 'Ticket: *' (text), and 'Surname: *' (First Letter). There are 'Submit' and 'Return' buttons at the bottom. The text 'ICT-MIS' is visible in the bottom right corner.

For Traffic Citations

Kiosk Interface




Permit No.: 2014-

Plate No.: BP-

Barangay:

ICT-MIS

**For Business Permit
Bill**



Tax Dec No.:

Barangay:

ICT-MIS

**For Real Property
Tax Bill**

HOW CAN HELP YOU TODAY?



REALTY TAX BILLING & PAYMENT?

BUSINESS BILLING PAYMENT?

APPLYING FOR NEW BUSINESS?

APPLYING FOR CEDULA?

ALL OTHER FEES OR INQUIRIES

1

Press the icon

1

Press the icon

1

Press the icon

1

Press the icon

1

Press the icon

2

Press REALTY BILLING

2

Press BUSINESS BILLING

2

Key in all required information pressing BACK or NEXT as needed

2

Key in all required information then press SUBMIT

2

Press the icon of your desired transaction

or...

3

Key in tax DECLARATION NO. and BARANGAY. Press SEARCH

3

Key in PERMIT NO. and BARANGAY. Press SEARCH

3

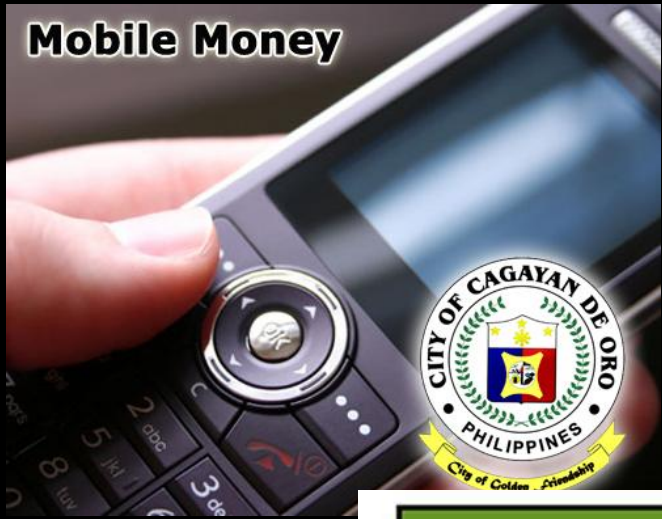
The machine will print your accomplished application form

REPLICABILITY



- **Replicable, especially for LGUs which already run Cagayan de Oro's pioneering BPLS and RPTS**
- **Kiosks can be an additional module**

Mobile Money



Pay your taxes thru
Globe G-Cash *137#
Anytime Anywhere

MGA TAGA CAGAYAN DE ORO CITY!
MOBILE MONEY NA TA KARON!
MAS DALI UG DILI NA LISUD MUBAYAD UG
REAL PROPERTY TAX, BUSINESS TAX,
UG TRAFFIC CITATION KAY PWEDE NA KA MUBAYAD GAMIT
ANG IMUHANG CELLPHONE!

Mobile Money
Ecosystem Launching
Cagayan de Oro City
22 October 2014

Mobile Money
Pera anytime, anywhere.

A cartoon illustration of a woman with short red hair, wearing a yellow long-sleeved shirt and blue pants. She is holding a black mobile phone in her left hand. A large speech bubble originates from her, containing text in Tagalog. To the right of the woman, there is text announcing the launch of the Mobile Money ecosystem in Cagayan de Oro City on October 22, 2014. At the bottom right, the 'Mobile Money' logo is displayed, featuring the brand name in red and blue, with the tagline 'Pera anytime, anywhere.' below it. The logo also includes a stylized orange mobile phone with a red 'P' on its screen and a signal icon.

FULL AUTOMATION



CDO Friendly Kiosk



Thank you.