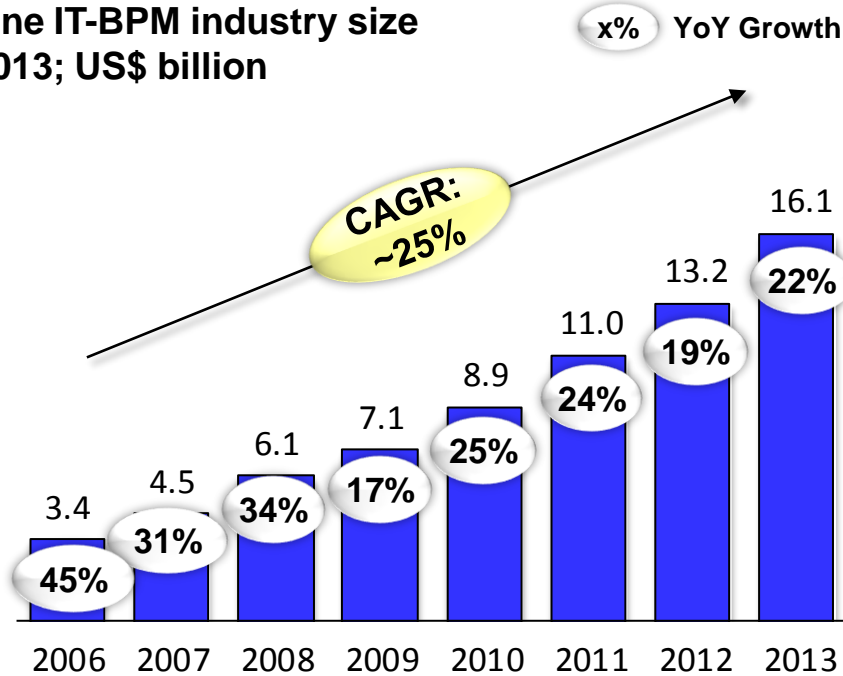


Philippines 2013 Performance

Philippine IT-BPM industry size 2006–2013; US\$ billion



# FTEs (~'000)	2006	2007	2008	2009	2010	2011	2012	2013
	236	298	371	424	527	640	777	917
Global share ¹	5%	6%	6%	7%	8%	9.5%	10.4%	11%

	FTEs	Revenue (US\$M)	Rev % inc. fr '12
Voice BPO	586,000	10,000	15%
Non-voice BPO/KPO	169,818	2,915	18%
ITO	71,196	1,767	52%
Health Info Mgt & Care	65,895	988	114%
Engineering Services	11,920	216	5%
Animation	9,200	132	0%
Game Development	3,500	50	0%
TOTAL FTEs	917,529	16,067	22%

¹Philippines IT-BPM market as percentage of global offshore services market, in revenue terms

Sources: BPAP, ACPI, CCAP, GDAP, HIMOAP, PSIA

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growth
1.3 million
direct employment
by 2016

by the numbers

US\$
25 billion
2016 IT-BPM Revenue

by the numbers

Thank
you!!!